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## *Trouble Shooting Basics Power Wheelchairs*

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### **My power chair has no power! It won't even turn on!**

- Make sure the batteries are wired properly- refer to the battery wiring diagram located on the power base.
- Make sure the battery terminal connections are tight and secure. If you have a travel power chair, make sure the battery box is seated correctly on the base.
- Reset the main circuit breaker by pushing in the circuit breaker button.

### **My power chair powers up, but won't move.**

- Make sure the power chair is in gear. If you can push the power chair, it is in neutral. There are two freewheel levers on power chairs. They both must be in the "locked" position for the power chair to move. If the power chair is in the freewheel mode, it will light up but the wheels will not turn.
- Lights flashing from side to side on your Joystick means your charger is still plugged in. There is a safety on the battery charger that keeps the power chair from moving when the charger is plugged in, even if the charger is not plugged into an electrical outlet. Unplug the charger, turn the power chair off and then back on to resolve.

### **My power chair just won't keep a charge.**

- The rechargeable batteries on a power chair must be charged regularly for the longest life and best performance. If you use your power chair daily, best practices are to plug it in to an electrical outlet when you go to bed and leave it charging overnight. In the morning unplug it for the next day's use. If you notice your battery gauge losing power earlier each day it may well be time to replace the batteries. If well maintained, batteries generally last for two to five years.

### **The lights on my joystick are flashing at me!**

- Flash codes are designed to help troubleshoot problems within the systems of your power chair. Count the number of flashes. The number of flashes tells you what the problem is. **In your owner's manual there will be a page that lists "flash" or "fault" codes for your particular model.**
- Flash codes may indicate something as simple as a low battery charge, or the presence of a more serious issue.

**If your flash code indicates a repair of a technical nature, then it's time to call for service!**

**Call the Spinlife Nationwide Service Team at (800)850-0335 and select option 4**

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*Remember keep your owner's manual handy! Your serial number, warranty information and new product set up instructions are inside the manual.*

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