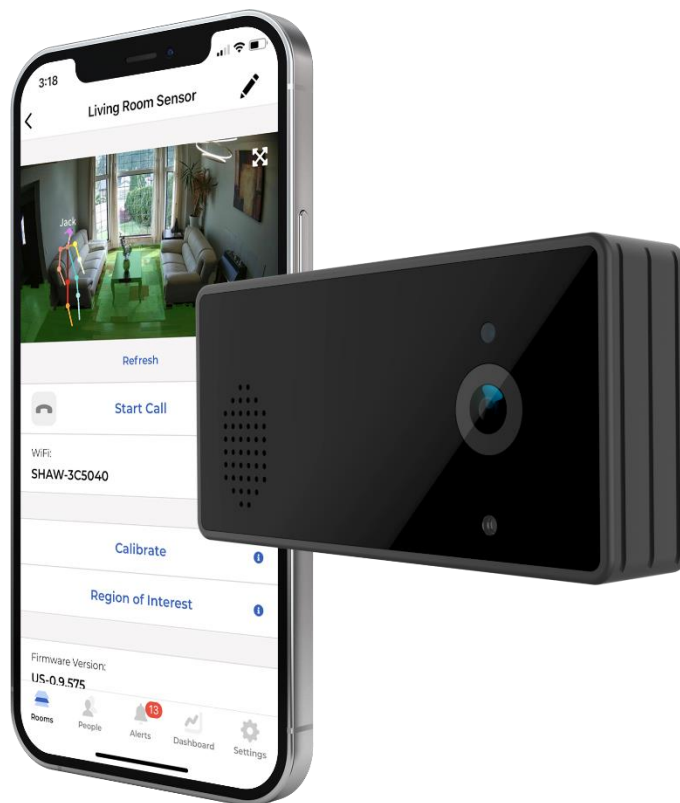




AltumView
Systems Inc.

Sentinare 3 - FAQ



What is the Sentinare 3?

The Sentinare 3 is a remote monitoring sensor designed keep seniors and loved ones safe, while preserving their privacy.

What are the benefits of Sentinare 3?

1. **Reduce Fall Risks** – Several seniors experience a “long lie”, meaning they have fallen and cannot get up by themselves. If a fallen senior is down for several hours, this often leads to worsened injuries, and emotional trauma. Sentinare prevents long lies through AI powered **fall detection alerts**. When a fall is detected by Sentinare, it sends an alert notification to **our mobile app** for you to respond quickly, and reduce the risks of long lies.
2. **Emergency Alerts** – Falling is not the only challenge in caregiving. People with cognitive impairments, children with intellectual/developmental disabilities, or seniors with physical health concerns require different care. With Sentinare’s **five alert types**, you can customize it to quickly alert you for situations such as:
 - a. Mom is seeking help.
 - b. Dad has risen from his bed.
 - c. Mom hasn’t gone to the washroom in five hours.
 - d. Grandma didn’t make it to the bedroom tonight.
 - e. Grandpa has been absent from the kitchen today.
 - f. Dad has not left the TV room for 8 hours.
 - g. My child has wandered to the back door in the middle of the night.
3. **Monitor with Peace of Mind** – Put your worries at ease and check in on your loved one with a **Stick Figure live stream** of the room. You can start a **2 way voice call** to check if everything is okay.
4. **Monitor with Privacy** – Sentinare only captures Stick Figure animations of your loved ones instead of real images. This means you can monitor bathrooms and bedrooms while preserving the privacy of your loved one.
5. **Facial Recognition and Activities** – Sentinare can distinguish different people in a room. This allows caregivers and family members to know

which person has triggered an alert. Additionally, Sentinare will keep track of how much time a person has spent lying, sitting, standing, and bending. This can give the caregiver insight on daily physical activity.

6. **Recordings** – Sentinare records any Stick Figures detected for playback. This includes alert recordings, to see how the alert was triggered. In home with multiple rooms, you can see where your loved one spend their time and encourage healthier habits.

What kinds of Emergency Alerts can Sentinare 3 detect?

1. **Falling** – A fall is detected in the room.
2. **Seeking Help** – A person is waving at the sensor and seeking help.
3. **Restricted Region** – A person has entered a region that the user defined as restricted. This is useful in care for those with cognitive impairments such as dementia.
4. **Overstay** – A person has stayed in a region longer than the user set duration, and something could be wrong.
5. **Absence** – A person has not been detected in a region for a set duration, and something could be wrong.

How do I receive Emergency Alerts?

All emergency alerts are sent to the Sentinare app on a mobile phone or device. Emergency alerts can also be sent to our browser app.

What are Stick Figures and how does Sentinare 3 preserve privacy?

Stick Figures are how AltumView preserves privacy for the senior or loved one. Sentinare sensors represent any person in the live stream of a room and past recordings as Stick Figures. No video data is transmitted, and no real images of the person can be seen. This is a major advantage to using Sentinare.

How does Sentinare 3 work?

Sentinare is a smart WiFi connected sensor that uses artificial intelligence to detect emergencies and activities.

When an emergency is detected, an alert is sent as a notification to the mobile device of through our Sentinare Activity Sensor mobile app.

How do you set up the Sentinare 3?

A sensor mount and mounting hardware is supplied. Sentinare should be mounted high on a wall or ledge to have a good view of the room and floor.

Sentinare is then connected to the home WiFi network using our mobile app.

After it is connected to WiFi, it must be calibrated. Calibration will take a background image of the room and define the floor region. The background image is used for the Stick Figure live stream and recordings. The floor region is used for fall detection.

Once online and calibrated, the sensor is ready to detect falls and seeking help alerts. The rest of the alerts can be customized in the Region of Interest page of the app.

How is Sentinare 3 powered?

Sentinare 3 comes with an 2.5 meter long USB-C cable and power adapter.

Where can I find more information?

For specifications, support, and details of all features please visit our website.

Website: <https://www.altumview.com>

QuickStart Guide and User Manual: <https://www.altumview.com/support>

Contact: <https://www.altumview.ca/about/>