# **POWER CHAIR**



**Sunfire General** 

# OWNER'S MANUAL

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### 1. PREFACE AND INTRODUCTION

Please carefully read this owner's manual before using the power chair. Improper use of the power chair could result in harm, injury or traffic accidents.

This owner's manual includes operating instructions for every aspect of the power chair, including assembly instructions and how to deal with possible accidents.

The symbols used in this manual are explained below: Read carefully the notes marked with these symbols:

| Warning      | Improper usage could result in serious injury or death                        |
|--------------|---|
| Attention    | Improper usage could lead to injury and/or damage to your power chair.        |
| □ Suggestion | Follow these instructions to keep your power chair in a good operating order. |

- ◆ This manual includes a copy of repair and maintenance record chart and warranty information. Please keep it in a safe place.
- ◆ If someone else uses the power chair, please make sure that you provide them with the instruction manual for his or her consideration.
- ◆ We reserve the right to make design modifications. As designs change some illustrations and pictures in the manual may not correspond to the power chair that you have purchased.

Sunfire General Power Chairs have been designed and manufactured to provide a comfortable, secure and affordable solution for some mobility requirements.

Caution: Federal law restricts this device to sale by or on the order of a practitioner licensed by the law of the State in which he/she practices."

#### 2.1 BEFORE DRIVING

The user needs to be familiar with the usage and operation of this power chair before driving. Therefore, please always keep the following safety notices in mind.

#### ■ The same traffic rules apply to the use of this power chair as apply to pedestrians

For your safety, please therefore follow the rules that apply to pedestrians.

- Drive on the pavement, single carriage roads, or pedestrian areas only. Never drive on motorways or dual carriageways.
- ◆ Please do not drive your power chair after consuming alcohol or when you are tired.
- ◆ Please be careful when driving your power chair in low light. It has not been designed for use at night.

#### **■** Practice operating your power chair

Before using the power chair in busy or potentially dangerous areas, familiarize yourself with the operation of your power chair. Please practice in a wide open area like a park. In order to avoid accidents with your power chair while driving, please bear in mind the different driving motions, such as accelerating, stopping, turning, reversing, up-and down ramps.

- ◆ Please turn the speed dial to value 1. Please use the lowest speed for your initial practice.
- ◆ Be sure someone accompanies you for safety when driving on the roads for the first time.
- ◆ Only use higher speed setting when you are confident that you can easily operate and control your power chair.

#### ■ The Sunfire General Power Chair is only to be used by one person at a time.

Do not carry passengers on your power chair. (including children)

#### **Do not use this power chair to carry or haul goods.**

◆ The maximum weight can be carried, please refer to "MAX LOAD WEIGHT" in "9. SPECIFICATION"

#### 2.2 WHILE DRIVING

**Carry out daily inspections.** Refer to the section "DAILY CHECKING"

#### **Do not move your body out of the power chair while moving.**

- ◆ Such action may cause you to lose balance and risk injury from falling.
- ◆ Pay attention that your clothes do not tangle in the wheels

#### ■ Do not use your power chair under any of the circumstances below.

- On roads with heavy traffic or roads that are muddy, gravelly, bumpy, narrow, snow-covered, icy, or on canal towpaths not protected by any fence or hedge. Keep away from places where you might get the wheels stuck.
- ◆ Do not drive at night or when it is raining or snowing, misty or windy.
- ◆ Do not drive your power chair in an "S" pattern or make erratic turns.
- ◆ Do not take the power chair onto escalators.
- ◆ UNDER NO CIRCUMSTANCES SHOULD THE POWER CHAIR BE USED AS A SEAT IN ANOTHER POWERCHAIR (E.G. CARS, BUSES, TRAINS, ETC).

#### About Mobile Phones and other electrical equipment:

- ◆ Do not use a mobile phone or other wireless communication device while driving.
- ◆ Always switch off the power chair and remove the ignition key before using a mobile phone.
- ◆ Do not charge the mobile phone or any other electrical device from the power chair battery.

#### **Automatic Power Shut Down:**

In order to avoid accidental battery run down, your power chair is equipped with an automatic power shut down facility. If the power chair is turned on, it will automatically turn off after remaining undisturbed for a period of thirty minutes. When this situation occurs, simply switch your power chair off and back on and it will be ready to use once again.

#### Ramps, inclines and drops:

- ◆ Do not drive onto ramps greater than the specified gradient. Refer to the section entitled "CLIMBING ANGLE" in "9. SPECIFICATION"
- ◆ Always use a low speed setting when ascending or descending a gradient.
- ◆ Do not drive on roads with large drops or potholes. Refer to the section entitled "MAX. GROUND CLEARANCE" in "9. SPECIFICATION".
- Please slow down when driving on roads with inclines.
- ◆ Do not make sudden turns when driving on gravel roads or ramps.
- Always lean forward when climbing a steep gradient.

#### ■ Starting and Driving:

- 1. Make sure the seat is installed properly.
- 2. Fold down the armrests so that you can rest your arms on them.
- 3. Turn the power switch to "ON".
- 4. Check battery indicator to see whether there is enough power for your journey. If you have any doubt about the remaining power, recharge the batteries before departure.
- 5. Set the speed dial to a position, you feel safe and comfortable.

- 6. Check the joystick lever works correctly.
- 7. Make sure the electromagnetic brake works correctly.
- 8. Make sure it is safe around you before you drive onto the street.

#### Warning!

- ◆ Do not set in the freewheel mode when driving on a gradient.
- ◆ Always engage the freewheel device before use. Failure to do so may result in injury.
- ◆ To protect your safety, the power will automatically cut off and electromagnetic brake system will activate while driving down a steep gradient. This will limit the speed to a safe level. Turn the power on again to re-start your power chair.

#### **♦** Maximum User Weight Limit

Refer to section "MAX. LOAD WEIGHT" in "9. SPECIFICATION ". Overloading past the weight limit may lead to damage of your power chair or cause it to malfunction and will endanger your own safety. The warranty does not cover this type of damage.

#### Attention

- 1. Avoid putting all of your weight on the footrest. This may cause the power chair to tip, possibly resulting in injury.
- 2. Do not turn the power switch to OFF while driving as this will lead to an emergency stop and possible risk of accident and injury.
- 3. Do not set to the higher speeds while driving indoors.
- 4. Do not adjust the speed dial while driving; a sudden change in speed may cause danger to you and others, and may damage your power chair.
- 5. Do not place magnetic devices near the area of the controller as this could affect the safe operation of your power chair.
- 6. Do be careful while driving in heavy traffic or crowded areas.
- 7. While reversing the power chair, beware of people or objects behind you.

#### ■ Stopping:

- Release the joystick control lever completely. The power chair will naturally brake and stop.
- ◆ Turn the power switch to (OFF). Then remove the key.

◆ The limit switch can be set to the fastest setting for use on the road or on private ground.

**Attention:** When climbing an incline, do not zigzag or drive at an angle up the face of the of the incline.

Always drive your power chair straight up the incline. This greatly reduces the possibility of a tip or a fall. Always exercise extreme caution when negotiating an incline.

Never travel up or down an incline that can be potentially hazardous. Use caution on uneven surfaces (for example, areas covered with snow, ice, sand, dirt or grass).

#### **■** Inclines and uneven terrain:

When climbing an incline, try to keep your power chair moving. If you must stop, start up again slowly and then accelerate cautiously. When driving down an decline, do so slowly and in the forward direction only. If your power chair starts to move faster than you anticipated or desired it would allow the chair to come to a complete stop by releasing the joystick. Sudden stops on steep

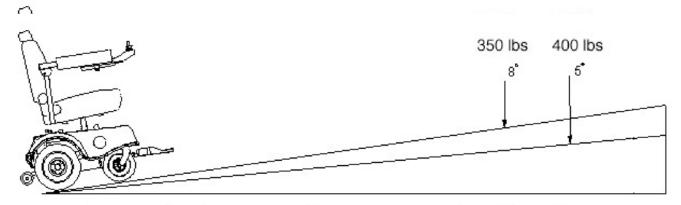


Figure 1: Maximum Recommended Incline Angles

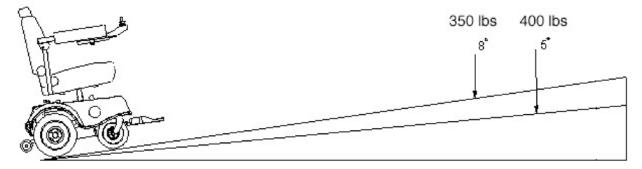


Figure 1: Maximum Recommended Incline Angles

### Labeling

Please carefully read all the labeling on the power chair before driving it. For your future reminding, do not remove these labels.



#### **WARNING:**

Radio waves may affect power chair control.

Radio wave sources, such as radio stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones can affect powered motorized power chair. Following the warning listed below should reduce either of the chance of unintended brake release or powered power chair movement which could result in serious injury.

- 1. Do not turn ON hand-held personal communication devices, such as citizens band (CB) radios and cellular phones, while the power chair is turned ON.
- 2. Be aware of near by transmitters, such as radio or TV stations, and try to avoid driving close to them.
- 3. If unintended movement or brake release occurs, turn the powered power chair OFF as soon as it is safe
- 4. Be aware that adding accessories or components, or modifying the powered power chair, may make it more susceptible to interference from radio wave power chair. (Note: There is no easy way to evaluate their effect on power chair.)
- 5. Report all incidents of unintended movement or brake release to your distributor or dealer and nothing whether there is a radio wave source nearby.

This section provides the user with basic information that describes the problems with electromagnetic interference (EMI), known sources of EMI, protective measure to either lessen the possibility or exposure or to minimize the degree of exposure, and suggested action should unexpected or erratic movement occur.

**Attention:** It is very important that you read this information regarding the possible effects of electromagnetic interference on your Sunfire General power chair.

# ■ ELECTROMAGNETIC INTERFERENCE (EMI) FROM RADIO WAVE SOURCES

Powered power chair may be susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones. The interference (from radio wave sources) can cause the power chair to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powered wheelchair's control system. The intensity of the interfering EM energy can be measured in volts per meter (V/m). Each power chair can resist EMI up to a certain intensity; this is called its "immunity level". The higher the immunity level, the greater the protection. At this time, current technology is capable of achieving at least a 20 V/m immunity level, which would provide useful protection from the more common sources of radiated EMI.

There are a number of sources of relatively intense electromagnetic fields in the everyday environment. Some of these sources are obvious and easy to avoid. Others are not apparent and exposure is unavoidable. However, we believe that by following the warning listed below, your risk to EMI will be minimized.

The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitter-receivers with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire, and police transceivers, cellular telephones and other personal communication devices.

**Attention:** Some cellular telephones and similar transmit signal while they are ON, even when not being used.

- 2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances and taxis. These usually have the antenna mounted on the outside of the vehicle.
- 3. Long-range transmitters and transceivers, such as commercial broadcast transmitter (radio and TV broadcast antenna towers) and amateur (HAM) radios.

### 3. EMI

**Attention:** Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, cassette and small appliances such as electric shavers and hair dryers are not, so far as we know, likely to cause EMI problems to your power chair.

#### ■ POWER CHAIR ELECTROMAGNETIC INTERFERENCE (EMI)

Because electromagnetic energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the electromagnetic fields from hand-held radio wave sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of electromagnetic energy closer to the power control system of power chair while using these devices. This can affect power chair movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the power chair.

#### **■** WARNINGS

Electromagnetic interference (EMI) from sources such as radio and TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones can affect power chair and motorized power chair. Following the warnings listed below should reduce the chance of unintended brake release or power chair movement which could result in serious injury.

- 1. Do not operate hand-held transceivers-receivers, such as citizens band (CB) radios, or turn ON personal communication devices such as cellular phones, while the powered power chair is turned ON.
- 2. Be aware of nearby transmitters such as radio or TV stations, and try to avoid coming close to them.
- 3. If unintended movement or brake release occurs, turn the power chair OFF as soon as it is safe;
- 4. Be aware that adding accessories or components, or modifying the powered power chair, may make it more susceptible to EMI (Note: There is no easy way to evaluate their effect on the overall immunity of the powered power chair ).
- 5. Report all incidents of unintended movement or brake release to the powered power chair manufacturer, and note whether there is a source of EMI nearby,

### 4. PARTS INTRODUCTION

#### PARTS DESCRIPTION

- 1. Controller
- 2 . Armrest
- 3 . Headrest
- 4 . Seatback
- 5 . Seat
- 6 . Seatback Release Lever
- 7 . Drive Wheel
- 8 . Caster Wheel
- 9 . Footrest
- $10\,$  . Knob ( To Adjust The Armrest )
- 11 . Shroud



#### OPERATION

#### JOYSTICK AND CONTROLLER

Your Sunfire General is operated by a joystick and controller. The Sunfire General is currently available with a PG VR 2 controller.



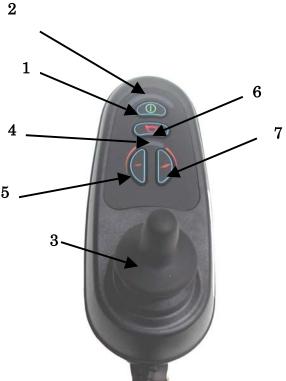
#### **VR2 Series CONTROL FUNCTIONS**

- 1.ON/OFF Button 2. Battery Gauge 3. Joystick
- 4. Maximum Speed / Profile Indicator
- 5.Speed / Profile Decrease Button
- 6.Horn Button
- 7. Speed / Profile Increase Button



#### ◆ ON/OFF Button

The ON/OFF button applies power to the control system electronics, which in turn supply power to the power chair's motor. Do not use the ON/OFF button to stop the power chair unless there is an emergency.



#### **Attention:**

If you use the ON/OFF button to stop the power chair, it may shorten the life of the drive components

#### **♦** Battery Gauge

The battery gauge shows you that the power chair is switched on. It also indicates the operating status of the power chair

#### **◆** Joystick

The primary function of the joystick controls the speed and direction of the power chair. The further you push the joystick from the center position the faster the power chair will more. When you release the joystick the brakes are automatically applies.

#### ◆ Maximum Speed / Profile Indicator

This gauge shows the maximum speed setting of the power chair.

There are five speed settings-step 1 is the lowest speed and step 5 is the highest speed.

#### **Attention:**

We recommend that the first few times you operate your Sunfire General you turn the speed control to the slowest setting until you become familiar with you new power chair.

#### **♦** Speed / Profile Decrease Button

This button decreases the maximum speed setting or , if the control system is programmed for drive profile operation, selects a lower drive profile.

#### ♦ Horn Button

Press button to sound the horn.

#### ◆ Speed / Profile Increase Button

This button increases the maximum speed setting or , if the control system is programmed for drive profile operation, selects a lower drive profile.

#### **◆** Locking /Unlocking the power chair

- To lock the power chair.
- 1. While the control system is switched on, depress and hold the on/off button.
- 2. After 1 second the control system will bleep. Now release the on/off button.
- 3. Deflect the joystick forwards until the control system bleeps.
- 4. Deflect the joystick in reverse until the control system bleeps.
- 5. Release the joystick, there will be a long bleep.
- 6. The power chair is now locked.

#### • To unlock the power chair.

- 1. Use the on / off button to switch the control system on. The maximum speed / profile indicator will be rippling up and down.
- 2. Deflect the joystick forwards until the control system bleeps.
- 3. Deflect the joystick in reverse until the control system bleeps.
- 4. Release the joystick, there will be a long bleep.
- 5. The power chair is now unlocked.

#### **Attention:**

This feature is disabled by default; if required, it must be enabled by programming.

#### JOYSTICK DEPTH ADJUSTMENT

Your power chair may be equipped with a adjustable joystick. This function enables you to move the joystick from the armrest to the desired position .





#### **□** Suggestion

- 1. You should recharge the batteries after each time the power chair is used to ensure maximum range. The batteries should be charged at least once a week even if the power chair is not used.
- 2. After charging or replacing a new battery, drive the power chair for 2-3 minutes to make sure the battery capacity is sufficient.
- 3. In wintertime, the battery may respond more slowly and the battery range may be reduced.
- 4. When driving on a gradient, the battery indicator light might move up and down. This is a normal phenomenon and should not cause concern.
- 5. Even with proper care and use of the battery it is natural for the battery's capacity to reduce with time. Therefore, the battery's range is about 50% of the range when the batteries were new, it is time for it to be replaced. Please contact your dealer about replacement batteries. If an old battery continues in use it can lead to a rapid decline in performance.
- 6. The battery range will be reduced when driving frequently on a slope or rough terrain, as this requires a greater consumption of power.
- 7. The batteries have a six-month warranty covering manufacturing defect. This warranty does not cover faults due to incorrect battery recharging.

#### ■ BRAKING

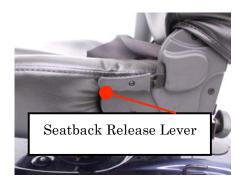
Electro-magnetic brake: Release the speed control lever completely, and the electromagnetic brake will be activated automatically, and the power chair will stop.

**Warning:** When on a gradient NEVER switch the power chair to the freewheel mode. The electromagnetic brakes will not be applied and this may result in injury.

#### HOW TO ADJUST THE SEAT

#### **■** To adjust the seatback angle

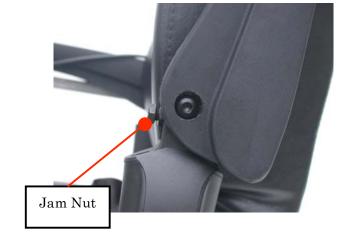
- ◆ Pull up the seatback release lever.
- ◆ Move the seatback down or up to the desired position .
- ◆ Release the seatback release lever.



#### **■** To adjust the armrest width

- ◆ Loosen the knobs
- Slide the armrests in or out to the desired width .
- ◆ Tighten the knobs.





#### **■** To adjust the armrests angle

- ◆ Lift-up the armrest.
- ♦ Loosen the nut.
- ◆ Adjust the socket screw up or down to the desired arm angle position.
- ◆ Tighten the jam nut
- ◆ To determine the same angle for the opposite armrest, count the exposed threads after the jams nut has been tightened.
- ◆ If necessary, repeat the steps for the opposite armrest.

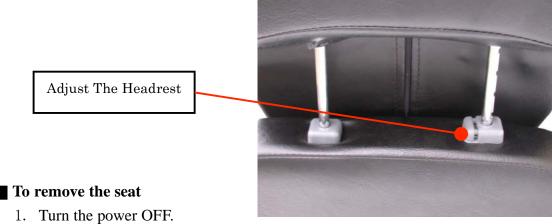
#### ■ To adjust the armrests height

◆ Push to button to raise and lower the arm height.



#### **■** To adjust the headrest

- ◆ To raise headrest, lift it to the desired position.
- To lower headrest, push release tab towards the inside of the chair and lower the headrest to the seat(lower case's).



- 2. Make sure the Sunfire General is not in freewheel mode.
- 3. Lift lever and remove seat.

#### To change the seat height

- 1. Remove seat (See "To remove the Seat")
- 2. Remove the shroud.
- 3. Disengage and remove the seat height adjustment bolt from the seat post.
- 4. Remove the height adjustment bolt from each of the three posts.
- 5. Raise or lower each post to the desired position.
- 6. Reinstall the seat height adjustment bolt through the seat post.
- 7. Reinstall the shroud.
- 8. Reinstall the seat.

#### HOW TO ADJUST THE FOOTREST

#### **■** To adjust the footrest angle

You can adjust the angle of the footrest with a hex wrench (M6).

◆ Turn the setscrew clockwise to raise or lower the front of the footrest.

#### **■** To adjust the footrest height

- ◆ Remove the quick release pin.
- ◆ Adjust footboard to one(1) of three (3) mounting positions.
- ◆ Install the quick release pin. Make sure the detent ball is engaged with the outer edge of the tube.

#### HOW TO SET TO FREEWHEEL MODE

For your convenience, the Sunfire General is equipped with a freewheel level. This level allows you to disengage the drive motors and maneuver the chair manually.

#### **■** To engage the drive and take power chair out of freewheel

- ◆ Pull the freewheel lever to "DRIVE" position(left and right).
- ◆ Activation of the joystick automatically releases the brake so the powered wheel chair can be drive.

#### To disengage the drive and place power chair in freewheel

◆ Push the freewheel lever to "NEUTRAL" position(left and right).

#### Warning

Do not use your Sunfire General Power Chair while the drive motors are disengaged unless you are in the presence of an attendant! Do not disengage the drive motors when on an incline as the power chair may roll down, causing injury!

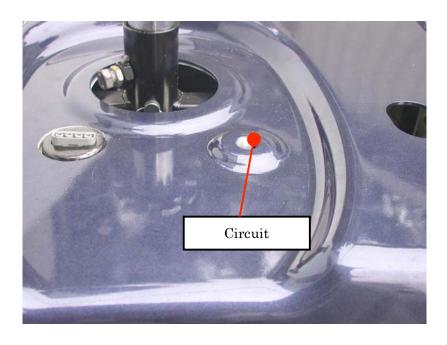
#### **Suggestion**

If the freewheel lever is difficult to move in either direction, gently rock the power chair back and front; the level should then move to the desired position.

#### **CIRCUIT BREAKERS**

The Sunfire General Power Chair has a circuit breaker protruding through the shroud cover at the right of the power chair.

- In the unlikely event of a short circuit or heavy overload, all power to the power chair will be shut off.
- To reset, depress the circuit breaker button. A few minutes wait is required before he circuit breaker will reset.
- If the power chair continues to shut down after resetting have it serviced by a dealer.



### 6. BATTERY CHARGING AND CARE

#### **BATTERIES**

- ◆ The Sunfire General Power Chair uses two long- lasting, 12 volt, deep-cycle batteries. These batteries are sealed and maintenance free. Since they are sealed, there is no need to check the electrolyte (fluid) level. Deep-cycle batteries are designed to handle a longer and deeper discharge. Though they are similar in appearance to automotive batteries, they are not interchangeable. Automotive batteries are not designed to handle a long, deep discharge and are unsafe for use in power chairs.
- ◆ These batteries are maintenance free and there is no need to refill with water.
- ◆ Do not expose the battery to temperatures below 50° F or above 122° F when charging or storing the power chair. Under the above temperature range can cause the battery either to freeze or overheat, causing damage and shortening its life.

#### Warning

Battery posts, terminals and related accessories contain lead and lead compounds. Wash hands after handling!

#### ■ Use proper batteries

- ◆ Your power chair operates on two 12 volt batteries.
- ◆ They should be U1 size with minimum of 36 ampere hour rating. Only deep cycle sealed case construction batteries should be used in the power chair.
- ♦ When you buy a replacement, insist on a deep cycle sealed case. Do not use any other type.

#### CHARGING THE BATTERIES

The battery charger is essential in providing long designed to optimize your Sunfire Geneeral's performance by charging safely, quickly and easily. The ammeter and charger plug are located on the utility tray for easy viewing. The ammeter indicates the rate of charge being administered to fully recharge the batteries. It is also a good indication of whether or not the charger is working. The ammeter and the charger are only functional when the charger power cord is plugged into a wall outlet.

#### To charge the batteries using the onboard charger

- ◆ Position the rear of Sunfire General close to a standard wall outlet.
- ◆ Be certain the controller power is turned off and the freewheel levers are in the engaged position.
- ◆ Slide the cover of charger plug.
- Extend the charger power cord and plug it into the wall outlet.
- ◆ The ammeter indicates how mush charge is needed to fully charge the batteries. Wait about a minute for the charger to warm up. The ammeter may move as high as 3 amps, then gradually move back down to 0 amps as the batteries charge.
- ♦ We recommended you charge the batteries for 8to 14 hours. As the batteries charge, the ammeter

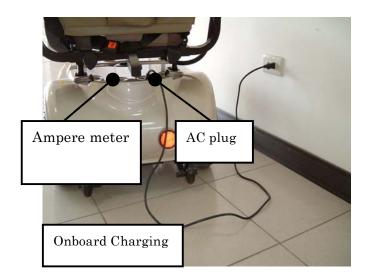
needle slowly drops to zero. When the batteries are fully charged, the needle vibrates on or near the zero mark on the ammeter scale.

### 6. BATTERY CHARGING AND CARE

- ◆ When the batteries are fully charged, unplug the power cord from the wall outlet.
- ◆ Replace the cover of charger plug.

#### **■** To charge the batteries using the on-board charger

To charge your battery, plug your power cord into the back of your chair and into your wall outlet.



#### Warning

- 1. Keep away from flammable objects while charging as it may lead to fire or explosion of battery.
- 2. Do not smoke while charging as the battery may release hydrogen gas. Always charge the battery in a well-ventilated space.
- 3. Never connect or disconnect the plug or cord with wet hands while charging. Do not connect or disconnect the plug or cord when they are wet.

### 6.BATTERY CHARGING AND CARE

#### Attention - Please follow the rules below to avoid accidents while charging.

- 1. Please use the manufacturer's supplied charger only, and recharge the battery to its full capacity every time. You may damage the battery and power chair if you use a charger that is not correctly specified.
- 2. Please charge in a well-ventilated space not directly exposed to sunlight. Do not charge in areas that are humid or exposed to rain, mist nor dew.
- 3. Do not charge in temperatures -50°F or higher than +122°F as the charger may not work well and the batteries damaged.

#### ☐ Suggestion – How to maximize your batteries efficiency and service life

- 1. Fully recharge your new battery before its first time use.
- 2. Be sure to charge the battery fully every time if the battery is repeatedly used without being fully charged.
- 3. Keep your batteries fully charged whenever possible.
- 4. The ambient temperature will be longer in the winter.
- 5. After charging, do not leave the charger socket plugged the power chair as this will cause a power drain and temporarily reduce range.

### 6. BATTERY CHARGING AND CARE

#### **■** Cleaning the battery

If the batteries are contaminated by water, battery acid, dust or other substances, they will discharge quickly. The batteries supplied with the power chair are sealed and as such are maintenance free with no risk of battery leakage. Please follow the steps below to clean the battery.

- 1. Turn the Sunfire General power switch to OFF.
- 2. Remove the seat.
- 3. Remove the shroud and unplug the terminal of the taillight and signal lights.
- 4. Use a clean cloth to wipe off the soiled area.
- 5. Remove the battery.
- 6. Wipe with a clean cloth. If the terminal is covered white powder, wipe it clean using warm water.

#### **■** Batteries replacement

- 1. Remove the seat. See "To remove the seat"
- 2. Remove the shroud.
- 3. Disconnect the negative terminal (black) wires first, then the positive terminal (red) wires by removing the four nuts and bolts from each battery terminals.
- 4. Remove the batteries.
- 5. Place new battery.
- 6. Connect the positive terminal (red) wires first, then the negative terminal (black) wires by tighten the nuts and on each battery terminals.
- 7. Install the shroud and seat.

#### Warning

1. Be sure the battery wires are connected to their right battery terminal.

#### **Suggestions**

- 1. Make sure the terminals are installed properly.
- 2. Do not use the battery to charge telecom.
- 3. Battery efficiency will vary with outside use. If the power chair is not used for a long time, charge the battery at least every week.
- 4. Replace both batteries together.

# 7. INSPECTION AND MAINTENANCE

#### **INSPECTION**

Initial adjustments should be made to suit personal body structure and preference, thereafter, follow these checks and maintenance procedures.

| NO. | Item  | initially | weekly | monthly | periodically |
|-----|---|-----------|--------|---------|--------------|
| 1   | <ul><li>General(Mechanical Troubleshooting)</li><li>◆power chair rolls straight(no excessive drag or pull to one side).</li></ul>   | 0         |        |         | 0            |
| 2   | <ul> <li>Arms</li> <li>◆Secure but easy to release; adjustment levers engage properly.</li> <li>◆Adjustable height arms operate and lock securely.</li> <li>◆Pivot point free of wear and looseness.</li> </ul> | 0         |        | 0       | 0            |
| 3   | Seat and back upholstery  ◆Inspect for rips or sagging.   | 0         |        |         | 0            |
| 4   | Seat  ◆Seat secured to the power chair frame.  ◆Inspect seat release latches  | 0         | 0      |         | 0            |
| 5   | Drive wheel  ◆Mounting bolts are secure  ◆No excessive side movement or binding when lifted and spun when disengaged (free-wheeling)  | 0         |        |         |              |
| 6   | Caster assemblies  ◆Bolt are tight.  ◆Inspect caster caster assembly for proper tension by spinning caster assembly; caster assembly should come to a gradual stop.   |           |        | 0       |              |
|     | Attention: As with any power chair, the wheels and tires should be checked periodically for cracks and wear, and replaced if necessary.   |           |        |         |              |
| 7   | Caster assemblies/ wheel<br>◆Ensure all fasteners are secure.   | 0         | 0      |         |              |
| 8   | Wheels/tires  ♦Inspect for flat fasteners are secure.  Attention: As with any power chair, the wheels and tires should be checked periodically for cracks and wear, and replaced if necessary.                  |           | 0      |         |              |
| 9   | Cleaning  ◆Clean upholstery and armrests.   | 0         |        |         | 0            |

### 7. INSPECTION AND MAINTENANCE

#### REGULAR CHECKING RECORD

To make sure your power chair is correctly serviced, take it to your dealer for regular maintenance checks. The initial inspection should be made after the first month's use, thereafter every six months. Your dealer may charge a fee for this.

| YEAR             | 1 | 2 | 3 | 4 | YEAR                | 1 | 2 | 3 | 4 |
|------------------|---|---|---|---|---------------------|---|---|---|---|
| Service Dates    |   |   |   |   | Service Dates       |   |   |   |   |
| Controller       |   |   |   |   | Upholstery          |   |   |   |   |
| On/off switch    |   |   |   |   | Seat                |   |   |   |   |
| Joystick         |   |   |   |   | Back                |   |   |   |   |
| Braking          |   |   |   |   | Armrests            |   |   |   |   |
| Recharge point   |   |   |   |   | Electrics           |   |   |   |   |
| Batteries        |   |   |   |   | Connections         |   |   |   |   |
|                  |   |   |   |   | condition           |   |   |   |   |
| Levels           |   |   |   |   | Utility tray        |   |   |   |   |
| Connections      |   |   |   |   | Test run            |   |   |   |   |
| Discharge test   |   |   |   |   | Forwards            |   |   |   |   |
| Wheels and Tires |   |   |   |   | Reverse             |   |   |   |   |
| Wear             |   |   |   |   | Stop                |   |   |   |   |
| Pressure         |   |   |   |   | Left turn           |   |   |   |   |
| Bearings         |   |   |   |   | Right turn          |   |   |   |   |
| Wheel nuts       |   |   |   |   | Slope test          |   |   |   |   |
| Motors           |   |   |   |   | Other obstacles     |   |   |   |   |
| Wiring           |   |   |   |   | List Items repaired |   |   |   |   |
| Noise            |   |   |   |   |                     |   |   |   |   |
| Connections      |   |   |   |   |                     |   |   |   |   |
| Brake            |   |   |   |   |                     |   |   |   |   |
| Brushes          |   |   |   |   |                     |   |   |   |   |
| Chassis/Footrest |   |   |   |   |                     |   |   |   |   |
| Condition        |   |   |   |   |                     |   |   |   |   |
| Footrest         |   |   |   |   |                     |   |   |   |   |

#### **BATTERY AND TIRE**

#### **■** Battery

Refer to the section "BATTERY CHARGING AND CARE"

#### **Suggestion**

Ask for help from your Sunfire General dealer to inspect or replace the fuse as the steering shroud must be removed for access

#### **■** Tires

The condition of the tires depends on how you drive and use your power chair.

- ◆ Inspecting Tire Tread
- ◆ Please check the tread depth regularly. Replace the tires when the tread depth is less than 0.5 mm.

### 7. INSPECTION AND MAINTENANCE

#### Attention

- 1. When tread depth is below 0.5mm it can easily lead to power chair slippage, making braking distances longer. Therefore replace the tyres as early as possible when they are found to have insufficient tread depth.
- 2. The tire pressure (rear tire) shall be kept at about 26 PSI (approx. 1.8 kg/cm²) for the best drive performance and handling.

#### Attention

Before doing any maintenance, turn the power switch to OFF and remove the charger cords.

#### Suggestions

- 1.Do not splash water onto the power chair as this could cause the electronic system to malfunction.
- 2.Do not use petrol, solvents or aerosols as these may deform or damage the shrouds.
- 3.Do not use wax.

#### **STORAGE**

Make sure the power chair is stored as follows:

- -Make sure the charger is unplugging position.
- -Make sure the power switch is turned to "OFF"

#### Suggestion

Store the power chair in a location where it is out of direct sunlight, rain with the charger unplugged or dew, charge the battery to full power and then disconnect the battery terminal. For details inquire to your dealer.

### 8. TROUBLE SHOOTING AND SPECIFICATION

#### **■ TROUBLE SHOOTING**

| Symptom                   | Probable cause                      | Solution  |
|---------------------------|-------------------------------------|---|
| Limited driving distance  | ◆Batteries not fully charged.       | ♦Charge batteries overnight or ensure 10 hours  |
|                           |                                     | of charge between uses. Make sure setting on    |
|                           |                                     | charger is correct.                             |
|                           | ◆Batteries weak won't hold charge.  | ◆Replace batteries                              |
| Batteries not charging.   | ◆Charger not working                | ◆Replace charger.                               |
|                           | ♦Battery connections loose.         | ◆Check all connections. Secure connections.     |
|                           | ♦No current at wall outlet.         | ♦Switch to another wall outlet.                 |
|                           | ◆Bad connection on charger, charger | ◆Replace charger or internal repairs required.  |
|                           | cable, plug or internal wiring      | Contact dealer.                                 |
|                           | problem.                            |   |
| Batteries draw excessive  | ◆Battery failure.                   | ◆Replace batteries                              |
| current when charging.    |                                     |   |
| Charge indicator shows    | ◆Batteries weak won't hold charge.  | ◆Replace battery                                |
| low charge                | ◆Electrical malfunction.            | ◆Contact dealer                                 |
| Level immediately after   | ◆Charger not operating.             | ◆Replace charger                                |
| charging.                 |                                     |   |
| Battery indicator flashes | ♦Have charger checked.              | ◆Service or replace charger.                    |
| the charge level is       |                                     | Contact dealer                                  |
| low-too soon after being  | ♦ Weak batteries.                   | ◆Replace batteries                              |
| recharged.                |                                     |   |
| Wheel chair will not      | ♦Motor release levers disengaged.   | ◆Engage motor release levers.                   |
| drive                     | ◆Battery require charging.          | ◆Charge batteries. Make sure setting on charger |
|                           |                                     | is correct.                                     |
|                           | ◆Charger plugged in.                | ◆Unplug charger from wall outlet.               |
|                           | ◆Circuit breaker tripped.           | ◆Reset breaker. If breaker trips again, it may  |
|                           |                                     | indicate need for internal repairs.             |
|                           |                                     | ◆Contact dealer.                                |
| Motor "chatter" or runs   | ◆Electrical malfunction.            | ◆Contact dealer                                 |
| irregularly.              |                                     |   |
| Joystick erratic or does  | ◆Electrical malfunction.            | ◆Contact dealer                                 |
| not respond as resired.   | ◆Controller programmed improperly.  | ◆Contact dealer                                 |
| Only one (1) rear wheel   | ◆Electrical malfunction.            | ♦Contact dealer                                 |
| turns.                    | ♦One (1) motor release lever is     | ◆Disengage motor release lever.                 |
|                           | engaged.                            |   |

| Wheelchair does not    | ◆Poor battery terminal connection. | ◆Clean terminals. |
|------------------------|------------------------------------|-------------------|
| respond to commands.   |                                    |                   |
| Power indication off   | ◆Electrical malfunction.           | ◆Contact dealer   |
| even after recharging. |                                    |                   |

## 8. TROUBLE SHOOTING AND SPECIFICATION

### **SPECIFICTIONS**

| MODEL                  | C C LID                     |
|------------------------|-----------------------------|
| ITEM                   | Sunfire General HD          |
| Dimension (L×W×H)      | 1090×660×1170 mm            |
| (L×W×H)                | 43×26×46 inch               |
| Weight, with batteries | 99.8/219.5 Kg/lbs           |
| Without batteries      | 70.2/154.4 Kg/lbs           |
| Battery                | 12V 36Ah×2                  |
| Motor                  | 450W×2                      |
| Charger                | DC24V 3A On-board           |
| Caster wheels          | 9"× 2" Solid                |
| Drive wheels           | 12"×2" Pneumatic            |
| Driving system         | Direct drive the rear wheel |
| Brake system           | Electromagnetic brakes      |
| Top speed              | 8 km/hr /5mph               |
| Climbing angle         | 5°                          |
| Cruising range         | 38.8 km/24 miles            |
| Turning radius         | 535/21 mm/inch              |
| Armrests               | Adjustable Width, Angle,    |
| Armiests               | Height                      |
| Footrest               | Adjustable Height, Angle    |
| Maximum weight         | 204 kg/450lbs               |
| Controller             | VR2 70A                     |

### 8. TROUBLE SHOOTING AND SPECIFICATION

#### ■ Self-Help Guide

to

If a system trip occurs, you can find out what has happened by counting the number of bars on the battery gauge that are flashing.

Overleaf is a list of self-help actions. Try to use this list before you contact your service agent. Go the number in the list that matches the number of flashing bars and follow the instructions.

If the problem persists after you made the checks described above contact your service agent.

| 1 bar   | The battery needs charging or there is a bad connection to the battery. Check the connections to the battery. If the connections are good, try charging the battery.                               |
|---------|--|
| 2 bars  | The left hand motor has a bad connection. Check the connections to the left hand motor.  |
| 3 bars  | The left hand motor has a short circuit to a battery connection. Contact your service agent.   |
| 4 bars  | The right hand motor has a bad connection. Check the connections to the right hand module.   |
| 5 bars  | The right hand motor has a short circuit to a battery connection. Contact your service agent.  |
| 6 bars  | The wheelchair is being prevented form driving by an external signal. The exact cause will depend on the type of wheelchair you have, one possibility being that the battery charger is connected. |
| 7 bars  | A joystick fault is indicated. Make sure that the joystick is in the center position before switching on the control system.   |
| 8 bars  | A control system fault is indicated. Make sure that all connections are secure.  |
| 9 bars  | The parking brakes have a bad connection. Check the parking brake and motor connections. Make sure the control system connections are secure   |
| 10 bars | An excessive voltage has been pooled to the control system. This is usually caused by a poor battery connection. Check the battery connections.  |

#### 9. WARRANTY

Your Drive brand product is warranted to be free of defects in materials and workmanship as follows:

Chair/Scooter frame: Lifetime

Electronic Controller and drive train components: 1 year

Batteries: 6 months from time of installation

This device was built to exacting standards and carefully inspected prior to shipment. This Lifetime Limited Warranty is an expression of our confidence in the materials and workmanship of our products and our assurance to the consumer of years of dependable service.

In the event of a defect covered by this warranty, we will, at our option, repair or replace the device.

This warranty does not cover device failure due to owner misuse or negligence, or normal wear and tear. The warranty does not extend to wearable components.

If you have a question about your Drive device or this warranty, please contact an authorized Drive dealer.

#### WARRANTY CONDITIONS:

- 1. Any work or replacement part installation must be carried out by an authorized Drive dealer/service agent.
- 2. Should your power chair require attention under this warranty, please contact an authorized Drive dealer.
- 3. Any repaired or replaced parts will be covered by this warranty for the balance of the warranty period on the power chair.
- 4. The above warranty conditions apply to an new power chair purchased at the full retail price. If you are unsure whether your power chair is covered, check with an authorized Drive dealer.
- 5. Under normal circumstances, no responsibility will be accepted where the power chair has failed as a direct result of:
  - a. The power chair part not having been maintained in accordance with the manufacturer's recommendations.
  - b. Failure to use the manufacturer's specified parts.
  - c. The power chair or part having been damaged due to neglect, accident or improper use.
  - d. The power chair or part having been altered from the manufacturer's specifications or repairs having been attempted before the service agent is notified.

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The manufacturer reserves the right to alter without notices any weights, measurements or other technical data shown in this manual. All figures, measurements and capacities shown in this manual are approximate and do not constitute specifications.

#### DRIVE AUTHORIZED SERVICE AGENT

| NAME      |  |
|-----------|--|
| ADDRESS   |  |
|           |  |
| TELEPHONE |  |
| FAX       |  |
| EMAIL     |  |

### Warranty Registration

Please type or print.

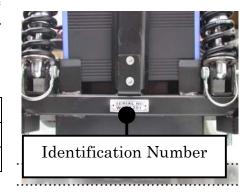
| Serial #      |           |   |           | _ Date Pu | rchased     | /       | /      |            |
|---------------|-----------|---|-----------|-----------|-------------|---------|--------|------------|
| Owner Name    |           |   |           |           |             |         |        |            |
| Address       |           |   |           |           |             |         |        |            |
| City          |           |   |           | State     |             | _ Zip   |        |            |
| Additional Re | quired O  | wner Informatio   | n         |           |             |         |        |            |
| Please indica | te your   | understanding   | g of your | scooter   | by compl    | leting  | the    | following  |
| I ha          | ve read a | and fully unders  | tand      |           |             |         |        |            |
|               |           | vner's Manual,<br>idelines,mainter                                  | _         |           | =           | g instr | uction | ıs, safety |
|               | Sco       | ooter Warranty  |           |           |             |         |        |            |
|               | she<br>ma | ttery Instructio<br>ould be used.<br>aintenance free<br>e warranty. | Batteries | must als  | so be seal  | led, de | ep cy  | vcle, and  |
| My            | dealer ha | as instructed me  | on how to | operate n | ny scooter. |         |        |            |
| Signature     |           |   | De        | ealer Nan | ne          |         |        |            |
| Telephone     |           |   | De        | ealer Pho | ne() _      |         |        |            |
| Email Address | 3         |   |           |           |             |         |        |            |
| Comments:     |           |   |           |           |             |         |        |            |
|               |           |   |           |           |             |         |        |            |
|               |           |   |           |           |             |         |        |            |

### 9. WARRANTY

#### VIN (POWERCHAIR INDIFICATION NUMBER)

To ensure the correct after sales service and warranty service support, please write down the power chair identification number found on the rear right-hand side of the frame.

| Sunfire General |               |   |
|-----------------|---------------|---|
|                 |               |   |
|                 | Controller #  |   |
| ĸ               | summe General | T |



.....

Warranty Application Form

| Name                  |                                    |      |              |  |
|-----------------------|------------------------------------|------|--------------|--|
| Sex                   | □Male □Fe                          | nale |              |  |
| Date of Birth         | Year Month Da                      | у    |              |  |
| Address               |                                    |      |              |  |
| Model                 | <b>□Sunfire General</b>            |      |              |  |
|                       |                                    |      |              |  |
| VIN                   | Power chair VIN:                   |      |              |  |
| VIN                   | Power chair VIN:  Motor Serial No: |      | Controller # |  |
| VIN  Date of Purchase |                                    | у    | Controller # |  |



### **Drive Medical**

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