

REPAIRS & WARRANTIES

Slide 'n Ride® (SnR) purchased directly from Group Endeavour d/b/a Slide 'n Ride® or from one of its authorized dealers or resellers are warranted to be free from defects in material and workmanship for one year from the date of purchase. Within the warranty period, all SNR's found to have defects will be repaired when possible or when a repair is not possible, replaced at no charge.

*Note-Please be aware that SNR's purchased from unauthorized sellers, whether Internet-based or otherwise, second hand SNR's, including dealer rental, or demo SNR's, are not covered under warranty, unless otherwise prohibited by law.

There are no warranties which extend beyond those indicated herein. Any implied warranties that may be applicable to the SNR's, including implied warranties of merchantability or fitness for a particular purpose, are limited in duration to the duration of this warranty. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Under no circumstances shall Slide 'n Ride be liable for any special, incidental, or consequential damages based upon breach of this limited warranty, breach of contract or strict liability. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

We will contact you once your SNR arrives at Slide 'n Ride with our repair determination. Once we contact you, you will have one month to decide whether you would like the SNR repaired and shipped back to you at your cost or recycled. After one month your SNR will be recycled. Please let us know before sending your SNR in if this will be an issue. Any SNR deemed a warranty will be repaired or replaced before we contact you and ship your SNR back.

In order to determine if your SNR qualifies for warranty or repair, please email: customerservice@slide-n-ride.com with photos, or call us at [234-571-5096](tel:234-571-5096) with the following information.

1. **Your Information:**
 - **Name:**
 - **Street Address:**
 - **City, State, Zip Code:**
 - **Email:**
 - **Phone Number:**
2. **Describe the damage to your SNR**
3. **How did your SNR break?**
4. **SNR Specifics:**
 - **Date Purchased:**

- **Where Purchased:**
- **Amount Paid:**
- **Model Name:**

Once we receive your information, we will do a pre-determination of warranty or repair and send you a Return Authorization number (RA#). The RA# is the tracking number that connects your information to your SNR, so please keep it handy. We will also include an estimate if the repair is not covered by warranty.

Send Your SNR to Slide 'n Ride:

Once you receive the Return Authorization number (RA#), please send your SNR to:

**Group Endeavor, LLC dba Slide 'n Ride
(enter your RA# here)
3732 Fishcreek Rd #950
Stow, OH 44224**

**Please include all parts and pieces of your SNR. Write your RA# on the box and also on the SNR by using masking tape and a permanent marker.*

**To help reduce border fees when returning shipments from outside the U.S. please write "Manufactured by Group Endeavor, LLC dba Slide 'n Ride" on all paperwork and on the outside of the box.*

**Shipping cost, from your location to Slide 'n Ride, is the responsibility of the customer, dealer, or outfitter. We recommend you insure your SNR for its replaceable value and save your tracking number. If you do not have a box that will fit your SNR you can wrap your SNR in durable cardboard.*

**Return shipping cost (on SNR found to have defects) is covered from Slide 'n Ride back to you (Continental United States only).*